

- A Child Advocate visits a family up to four times.
- A Women's Advocate accompanies the Child Advocate on the first visit. This advocate focuses on the mother of the child, talking with her about the history and her perception of the impact of the violence on the child and her assessment of risk.
- The first visit will take place as soon as possible after an incidence of violence, in the family home or wherever convenient.
- The children will receive immediate support in dealing with the trauma of what has happened.
- Mothers and other family members will be provided with information about how best to support the children.
- The family will receive assistance in dealing with the shared trauma of family violence.
- Referrals will be made to meet the needs of the children and caregiver, e.g. lawyer, ongoing counseling, court-approved domestic violence programs, etc.
- Caregivers who are adult victims of domestic violence will be offered a referral for ongoing advocacy and support (to Shine in Auckland Central and North Shore).

- Dual intervention with a Women's Advocate and Child Advocate.
- Establishing rapport and trust with the child.
- Developing safety plans for the child with the mother and her child/children.
- Talking with the child in ways that allow them to begin to make sense of what has happened in their home.
- Encouraging and helping the child/children to talk about their worries and concerns.
- Making an assessment of the level of trauma experienced and referring the child for ongoing help if needed.
- Discussion with the parent about the effects the violence has had upon the child.
- Suggestions for how to manage and assist a child who has been traumatized.
- Follow up referrals made to appropriate services for ongoing intervention.