Military Calls
2006 through 2014

Since 2006, the annual number of military calls to the National Domestic Violence Hotline has more than tripled.

In 2014, nearly 40% of these callers found the Hotline number on the internet. Approximately 14% had previously called the Hotline for help. Others heard about the Hotline through word of mouth, social service agencies, domestic violence programs, legal and medical systems, and the media.

Demographic Breakdown

Gender
- Male: 10%
- Female: 90%

Ethnicity
- Anglo/Caucasian: 54%
- African American: 19%
- Hispanic: 14%
- Others: 13%

Victim Age
- Under 25: 17%
- 25-35: 45%
- 36-45: 21%
- 46-54: 10%
- 55+: 7%

Types of Abuse

97%
Emotional/Verbal Abuse

73%
Physical Abuse

11%
Sexual Abuse
The number of these victims experiencing sexual abuse has increased by one-third since 2012.

Top 5 Barriers to Service

In 2014, 327 (23%) of the Hotline’s military callers disclosed a specific barrier to services. 270 (83%) of these callers disclosed barriers to direct services, and 142 (43%) disclosed barriers to legal services. (Many callers experienced barriers to both direct services and legal services.)

The most frequent barriers are listed below.

Direct Services
1. Finances
2. Transportation
3. Mental Health
4. Disabilities
5. Services Not Available in the Area

Legal Services
1. Finances
2. Transportation
3. Cultural Reasons
4. Services Not Available in the Area
5. Language